

# COLLECTIVE AGREEMENT

BETWEEN

CITY OF



**Respecting specific Part-time employees  
within the Recreation, Cultural and Facility Services Department  
(Recreation and Culture)**

AND

**The Ottawa-Carleton Public Employees' Union  
Local 503**

*in affiliation with*

**The Canadian Union of Public Employees (C.L.C.)**



*Interim Award: December 15, 2022*

*Final Award: March 16, 2023*

*For the period of January 1, 2020 to December 31, 2024*

*(Une version française est disponible à l'unité des relations de travail)*

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## **NOTES:**

- \* In case of discrepancy between the English and French text contained in this collective agreement, the English version shall prevail.
- \* An asterisk (\*) before a clause number denotes a change in language from the previous collective agreement.

## **PREAMBLE**

Whereas it is the intent and purpose of this Agreement to recognize the community of interest between the Employer and the Union, in promoting the utmost co-operation between the Employer and its employees, consistent with the rights of both Parties.

And whereas it is the further intent of this Agreement to foster a friendly spirit which shall prevail at all times between the Employer and its employees and to this end this Agreement is signed in good faith by the two Parties. And whereas this Agreement is designed to set out clearly the rates of pay, hours of work and conditions of employment to be observed by the Employer and the Union.

## ARTICLE 1

### **SCOPE AND RECOGNITION**

The Employer recognizes the Union as the sole and exclusive Bargaining Agent for all employees employed for not more than an average of twenty-four (24) hours per week, or on a casual as-required basis, whose primary responsibility is the performance of duties related to the delivery of sports, recreation and cultural programs, save and except persons hired for special recurring or non-recurring events (e.g., Winterlude) students or persons employed during the school vacation period (April 1<sup>st</sup> to September 7<sup>th</sup>) volunteers\*, members of the other bargaining units at the City of Ottawa and any other persons excluded under the provisions of the Ontario Labour Relations Act. Positions falling within the scope of this bargaining unit include but are not limited to the general classifications specified in Appendix C.

#### **Clarification Note:**

The Parties agree to maintain the historical practices regarding the use of volunteers.

## ARTICLE 2

### **RESPONSIBILITIES OF THE PARTIES**

- 2.1 The Employer recognizes the Union as the sole collective bargaining agency for all employees coming within the scope of this Agreement.
- 2.2 The Parties agree that every employee has a right to freedom from harassment in the workplace and to equitable treatment with respect to employment or continuing employment and membership in the Union without discrimination because of race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, record of offences, marital status, same-sex partnership status, family status or disability. The above-noted grounds shall be as they are defined in the Ontario Human Rights Code, R.S.O. 1990, as amended.

- 2.3 The Employer and the Union agree that during the life of this Agreement and during the period of negotiations of any revisions to this Agreement, or of a new Agreement including the period of arbitration, there shall be no lockout or strike.
- 2.4 The Employer and the Union recognize and accept the provisions of this Agreement as binding upon each Party, and upon each of their authorized representatives, and pledge that they and each of their duly authorized representatives will observe the provisions of this Agreement.
- 2.5 The Employer agrees to recognize the Union's Labour Representatives.
- 2.6 The Union agrees that membership solicitation and other Union activity not pertaining to this Agreement will not take place during working hours, or on the premises of the Employer, or on any work project the Employer may be engaged in.
- 2.7 The Employer agrees that any public reports or recommendations to be made to the Community and Protective Services Committee dealing with matters covered by this Agreement will be provided to the Secretary of the Union at the Union office, prior to the report or recommendation being dealt with by the Committee, so as to afford the Union reasonable opportunity to consider them, and if necessary to make its views known to the Committee and City Council. The Employer also agrees to provide the Union with all reports and recommendations to be dealt with by the City Council at the same time as they are sent to the members of Council. Should the Union not make its views known prior to the Committee or Council dealing with the report or recommendation, this will not be construed as concurrence by the Union with the report or recommendation.

### ARTICLE 3

#### **MANAGEMENT RIGHTS**

- 3.1 The Union recognizes that, subject to the provisions of this Agreement, it is the function of the Employer:
- (i) to maintain order, discipline and efficiency,
  - (ii) to classify positions,
  - (iii) to hire, transfer and promote,

- (iv) to suspend, discharge or otherwise discipline employees for proper cause subject to the right of the employee concerned to lodge a grievance under the orderly procedure outlined in Article 13.
- 3.2 The provisions of the present Collective Agreement shall prevail in the event of any contradiction between a provision of the present Collective Agreement and any past custom, policy, or practice of the Employer.
- 3.3 In exercising its management rights the Employer will not act in a manner that is arbitrary, discriminatory or in bad faith.

## ARTICLE 4

### **HOURS OF WORK**

#### 4.1 **Reporting**

Employees shall report for duty at the place directed by the person in charge and shall go to and from such place on their own time normally within the limits of the City of Ottawa.

#### 4.2 **Standard Hours of Work**

4.2.1 The standard hours of work shall be defined as regularly scheduled twenty-four (24) hours per week or less averaged over each bi-weekly pay period.

- \*4.2.2 (a) The standard hours of work may be increased up to eight (8) hours per day, forty (40) hours per week for up to three (3) weeks as applicable for each of the following periods: Mid-winter break as determined by the Ontario Ministry of Education, school professional development days, university and college study breaks and exam periods, the Christmas and Easter breaks.
- (b) The daily hours outlined in paragraph (a) above may be further increased up to twelve (12) hours per day for employees employed as Program Leader Recreation, Recreation and Culture Supervisor and Coordinator, Recreation and Culture Activities with the employee's agreement. These additional hours will be offered first as a shift extension to those employees already scheduled to work

the standard hours as outlined in paragraph (a) above. In these circumstances overtime shall be defined as time worked in excess of twelve (12) hours in one day or work in excess of forty (40) hours per week.

- (c) Those employees who work the hours as outlined in (a) and/or (b) above shall receive meal period entitlements in accordance with article 4.3

4.2.3 (a) The standard hours of work may be increased up to eight (8) hours per day, forty (40) hours per week to offer programs in the event of unforeseen school closures during the school year.

- (b) The daily hours outlined in paragraph (a) above may be further increased up to twelve (12) hours per day for employees employed as Program Leader Recreation, Recreation and Culture Supervisor and Coordinator, Recreation and Culture Activities with the employee's agreement. These additional hours will be offered first as a shift extension to those employees already scheduled to work the standard hours as outlined in paragraph (a) above. In these circumstances overtime shall be defined as time worked in excess of twelve (12) hours in one day or work in excess of forty (40) hours per week.

- (c) Those employees who work the hours as outlined in (a) and/or (b) above shall receive meal period entitlements in accordance with article 4.3

4.2.4 The standard hours of work may be increased up to eight (8) hours per day, up to twenty (20) days per year for replacement situations for work in this Bargaining Unit.

4.2.5 The Employer may, with the approval of the Union, require employees to work more than twenty-four (24) hours per week where the Employer identifies a specific need or program. The Employer and the Union agree to participate in meaningful consultation on a case-by-case basis to discuss the specifics of each situation and all agreements must be confirmed in writing.

#### 4.3 Meal period

- (a) When employees are scheduled to work more than five (5) consecutive hours, a meal period of one-half (1/2) hour shall be provided. Meal period, as specified in this Article, is outside the limitation of hours to be worked and is not paid time.
- (b) Where an employee is required and is authorized to work through his/her meal period, the employee will be paid at straight time rates.
- (c) Employees who are not permitted to leave the work location and who are required by the Employer to be available for work during his/her meal period will be paid at straight time rates.

#### \*4.4 Rest Period

Effective the City's Fall 2023 programming session:

Paid rest periods not exceeding fifteen (15) minutes will be allocated as per the following chart:

Length of Shift*	Paid Rest Periods (15 minutes)
At least 3.5 hours, and less than 6 hours	1
6 hours or more	2

\* a shift is the number of continuous hours worked

- 4.5 The Department Head, Director or Manager may adjust the hours of work, on a temporary basis during a National, Provincial or Municipal declared state of emergency or pandemic.

## ARTICLE 5

### PREMIUMS

#### Preamble

It is recognized that if an employee has been directed to report to work, this shall be considered a "scheduled shift" for the purposes of this Article.

5.1 Overtime

No employee shall work overtime unless authorized by the Manager or designate. Overtime shall be defined as time worked in excess of eight (8) hours in one day or work in excess of forty (40) hours per week except as provided for in articles 4.2.2 (b) and 4.2.3 (b).

5.2 All employees who are required to work overtime hours, as defined in Clause 5.1, shall be paid for such hours at the rate of one-and-a-half times the regular hourly rate of pay.

5.3 Any employee who works on a statutory or declared holiday as stated in Article 6, Clause 6.7, shall be paid for such hours worked at time-and-one-half the regular rate of pay.

5.4 Call Back Allowance

When an employee has completed his/her scheduled hours for the day and later that day is required to report back to duty, the employee shall be entitled to a one (1) hour call back allowance at straight time rates as well as payment for all hours worked at the appropriate rate of pay.

\*5.5 Reporting Pay

If an employee has not been advised at least four (4) hours prior to the start of their scheduled shift that he/she would not be required, the Employer shall pay the employee two (2) hours at his/her straight time rate, or in the event that less than two (2) hours are scheduled, the employee shall be paid at his/her straight time rate for such time scheduled.

5.6 Marking and Evaluation Time

Subject to Manager's approval, Learn to Swim Instructors who are required to mark and/or evaluate class participants outside of their scheduled paid instruction time shall be paid for time worked performing marking and evaluations.

5.7 Effective September 1, 2017, instructors shall be paid a minimum of one (1) hour when teaching aquafitness classes.

## ARTICLE 6

### LEAVE

#### \*6.1 Vacation Leave

Vacation pay shall be based on gross earnings and paid bi-weekly.  
Entitlement shall be:

- (i) Employees with less than six (6) years (effective January 1, 2023, five (5) years) service shall be paid 6%.
- (ii) Employees with six (6) years (effective January 1, 2023, five (5) years) service but less than seventeen (17) years (effective January 1, 2023, sixteen (16) years) service shall be paid 8%.
- (iii) Employees with seventeen (17) years (effective January 1, 2023, sixteen (16) years) service but less than twenty-five (25) years (effective January 1, 2023, twenty-two (22) years) service shall be paid 10%.
- (iv) Employees with more than twenty-five (25) years (effective January 1, 2023, twenty-two (22) years but less than 30 years) service shall be paid 12%.
- (v) Effective January 1, 2023, employees with thirty (30) or more years' of service shall be paid 14%.

6.1.1 An employee's years of service for the purpose of this clause shall be calculated from an employee's anniversary date, one (1) year for each anniversary year.

6.1.2 The anniversary date shall be the employee's original date of hire. In the event the employee resigns or terminates and is subsequently reemployed, then the employee's date of hire shall be the date of reemployment.

6.1.3 An employee shall be entitled to take, at a mutually agreeable time, a leave of absence without pay of up to three weeks per year. Such request shall not be unreasonably denied.



## 6.2 Bereavement Leave

- 6.2.1 Where an employee is unable to report for duty in the event of the death of a spouse (including common-law and same sex relationship), brother, sister, parent, person standing in loco parentis or child, such absence with pay shall be granted for up to five (5) scheduled working days within a seven (7) calendar day period for the purpose of bereavement, making arrangements and/or attending the funeral.
- 6.2.2 Where an employee is unable to report for duty in the event of the death of a brother-in-law, sister-in-law, mother-in-law, father-in-law, son in law, daughter in law, grandparent or grandchild, such absence with pay shall be granted for up to three (3) scheduled working days within a seven (7) calendar day period for the purpose of bereavement, making arrangements and/or attending the funeral.
- 6.2.3 The Union recognizes that Bereavement Leave is intended to be used at the time of the death and/or funeral. The Employer recognizes that there may be situations when part or all of an employee's entitlement may be requested and shall be granted at a later date in order to attend to matters related to the bereavement.

## 6.3 Pregnancy/Parental Leave

Pregnancy and Parental Leave shall be granted in accordance with the *Employment Standards Act, 2000* except where amended by this provision.

### 6.3.1 Pregnancy Leave

A pregnant employee who has completed thirteen (13) continuous weeks of service with the Employer, upon written request to the Manager, shall be granted a leave of absence without pay for a maximum of seventeen (17) weeks. The timing and notices related to this leave shall be as set out under the *Employment Standards Act, 2000*.

### 6.3.2 Parental Leave

An employee who has completed thirteen (13) weeks of continuous service with the Employer and who is the parent of a child shall,

upon written request to their Manager, be granted a leave of absence without pay following the birth of the child or the coming of the child into the employee's custody, care and control for the first time. This leave shall span to a maximum of 35 weeks, if the employee has taken pregnancy leave and to a maximum of 37 weeks if she has not taken pregnancy leave. The timing and notice provisions relating to this leave shall be as set out under the *Employment Standards Act, 2000*.

### 6.3.3 Topping Up

- (a) An employee on pregnancy leave with a minimum of twelve (12) months of seniority shall be entitled to receive a topping up of their Employment Insurance Benefits to a maximum of ninety-three percent (93%) of their normal rate of pay for a maximum of fifteen (15) weeks of such leave.
- (b) An employee on parental leave with a minimum of twelve (12) months of seniority shall be entitled to receive a topping up of their Employment Insurance Benefits to a maximum of ninety-three percent (93%) of their normal hourly rate of pay for a maximum of ten (10) weeks of such leave.
- (c) In order to receive this top up pursuant to (a) or (b) above, the employee must qualify for and be in receipt of Employment Insurance Benefits. This topping-up arrangement is subject to the approval of Employment and Social Development Canada.
- (d) The normal rate of pay shall be based on the regular average weekly salary/wages payable to the employee in the thirteen (13) weeks prior to the leave.
- (e) While on Pregnancy and Parental Leave:
  - 1. the employee shall accumulate seniority;
  - 2. the employee's increment date shall remain unchanged.
- (f) The employee shall be entitled to return to his/her job upon the completion of Pregnancy or Parental Leave, in the same manner as provided by the *Employment Standards Act, 2000* for an employee on Pregnancy or Parental Leave under this legislation.

#### 6.4 Leave of Absence to Union Members

##### (a) Collective Bargaining

The Employer shall grant a leave of absence with pay to a maximum of four (4) employees elected or appointed by the membership to represent the Union in the matter of the renewal or revision of a new Agreement for this Bargaining Unit.

Pay in this clause shall be for scheduled work time only.

##### (b) Union Business

Subject to operational requirements, the Employer may grant reasonable leave of absence without pay of up to 800 hours in total for the purpose of transacting Union business. Such leave may be granted provided it does not impact continuity of service delivery. The Union will attempt to provide the employee's manager with at least twenty (20) days notice for Union business leave requests. Such leave shall not be unreasonably withheld.

#### 6.5 Leave of Absence to Attend Union Conventions

The Employer shall grant leave of absence with pay to Union delegates to conventions of the following organizations:

Canada Labour Congress  
Ontario Federation of Labour  
Canadian Union of Public Employees  
Ontario Division of CUPE

The Union will attempt to notify the employee's Manager at least twenty (20) working days prior to the date they will be leaving to attend a convention. A copy of this notification will be provided by the Union to the Manager, Labour Relations. The Union will reimburse the Employer for the pay received by the applicable Union delegates while on such leave of absence.

**\*6.6     Leave of Absence Without Pay**

Employees who desire leave of absence without pay shall make application to the employee's Department Head or designate. Such request shall not be unreasonably denied.

Except where otherwise provided, when an employee is on authorized leave of absence without pay in excess of thirty (30) calendar days, the employee's seniority date, increment date, and all benefits enjoyed by the employee immediately prior to the commencement of such leave of absence without pay shall be suspended. When the employee returns from the leave of absence, the employee's seniority date, increment date, and the benefits shall resume at the level at which they were when he/she absented himself/herself, recognizing any negotiated changes.

Employees on approved discretionary leave of absence (leave of absence without pay for personal reasons) will not be entitled to retain right of first refusal outlined in article 10.

**\* 6.7     Statutory and Declared Holidays**

The following days shall be considered statutory or declared holidays:

New Year's Day  
Family Day  
Good Friday  
Easter Monday  
Victoria Day  
Canada Day  
Civic Holiday – August  
Labour Day  
National Day for Truth and Reconciliation  
Thanksgiving Day  
Christmas Day  
Boxing Day

6.7.1 In addition to those holidays set out above, any day proclaimed by the Governor General in Council or the Lieutenant Governor in Council for the Province of Ontario shall be a statutory or declared holiday.

6.7.2 Any employee who works on the statutory or declared holiday, shall be paid for such hours worked at time-and-one-half the regular rate of pay.

6.8 Jury and Witness Duty Leave

An employee who is called upon to serve on a jury or, attend as a witness by subpoena or summons or by providing proof satisfactory to the Employer of being required to attend as a witness in any proceeding held in or under the authority of any court in Canada, or before any legislative committee authorized to compel the attendance of witnesses before it or any person or body of persons authorized by law to compel the attendance of witnesses before it shall be allowed leave of absence with full pay, where full pay is defined as the number of hours scheduled to be worked.

6.9 Time Off for Voting

The Employer shall grant time off for voting in a manner consistent with the Canada Elections Act, the Ontario Elections Act and the Municipal Elections Act, as may be amended from time to time.

6.10 Paid Certification and Training Leave

Where the Employer requires as part of its program delivery, certification or in-service training, the Employer shall provide the training at no cost to the employee. The employee shall be paid his/her regular hourly rate for all hours spent by the employee in such certification or in-service training.

Certification as set out above shall not include the maintenance of entrance level qualifications required on hiring. However, where the Employer requires as part of its program delivery, recertification of the entrance level qualifications, the Employer shall provide training or shall reimburse the tuition costs provided the employee received approval by the manager prior to the commencement of the training and provided that the employee has successfully completed the training.

\*6.11 Domestic or Sexual Violence Leave

Any employee who qualifies for Domestic or Sexual Violence leave under the *Employment Standards Act, 2000* as amended from time to time, shall be eligible for up to five (5) days of paid leave, non-cumulative, per year in addition to any paid leave provided by the *Employment Standards Act*,

2000 for this purpose. Entitlement, application, and administration of this leave shall be done in accordance with the provisions outlined in the *Employment Standards Act, 2000*, as amended from time to time.

## ARTICLE 7

### **WORKPLACE SAFETY AND INSURANCE**

- 7.1 Every employee who is absent from duty as a result of personal illness or injury arising from his employment within the meaning of the Workplace Safety and Insurance Act, will be provided with medical care and treatment as provided in the Act.
- 7.2 In the event that an employee is able to return to light or modified duties as determined by the Workplace Safety and Insurance Board of Ontario, and the predecessor Worker's Compensation Board of Ontario, the Employer shall attempt to provide such work and the employee shall continue to receive the hourly rate of pay the employee was receiving prior to the date of the accident.
- 7.3 The Union recognizes that re-assignment of a permanently, partially disabled employee to alternate employment may necessitate a change of classification and pay.
- 7.4 It is recognized that where the employee has been re-assigned or offered and accepts alternate employment with the Employer, the employee shall be entitled to any lump sum payment or permanent award payable as determined by the Workplace Safety and Insurance Board of Ontario and the predecessor Worker's Compensation Board of Ontario, and such payment will not reduce the wage or salary the employee will be receiving.

## ARTICLE 8

### **PROBATIONARY PERIOD**

- 8.1 New part-time employees shall be on a probationary period the first of
  - (a) 624 cumulative paid hours of work, or

- (b) for a period of two (2) years provided an employee works a minimum of four hundred and twenty (420) cumulative hours within the two-year period.
- 8.2 The Employer may, with notification to the Union, extend the probationary period as specified above for up to an additional period of 240 additional cumulative paid hours of work, but in all cases the notification must be in writing.
- 8.3 During the probationary period, an employee may have his/her employment terminated without recourse to the grievance procedure, save and except where the termination is arbitrary, discriminatory, or in bad faith.
- 8.4 For the purposes of this Article it is recognized that the 624 and 240 cumulative paid hours are defined as 624 or 240 cumulative paid hours with no break in service of more than six (6) months.

## ARTICLE 9

### SENIORITY

- 9.1
  - (a) Seniority is defined as the length of continuous service with the Employer subject to completion of the probationary period.
  - (b) Effective January 1, 2001, the accrual of seniority for part-time employees shall be based upon five points for every seven hours worked to a maximum of 1825 points in a calendar year (see Appendix A).
  - (c) At each year-end, the total number of points will be carried over into the subsequent year; however, there will be no carryover of accumulated hours. Hours accumulation will begin from zero at the start of each calendar year.
- 9.2 Seniority shall accumulate under the following circumstances:
  - (a) when the employee is on the active payroll of the Employer;
  - (b) when the employee is off the payroll due to an authorized lay-off of twelve (12) months or less;

- (c) when the employee is off the payroll due to a workplace illness or injury and when the employee is receiving compensation benefits under the Workplace Safety and Insurance Act and the employee has not accepted employment with another employer;
- (d) when the employee is off the payroll on any leave of absence authorized by the Employer and/or under the provisions of this Agreement, except in the circumstances covered in Clause 6.6.

9.3 An employee shall retain but not accumulate seniority in the following circumstances:

- (a) when the employee is on authorized leave of absence without pay in those situations covered by Clause 6.6 for a period of up to twelve (12) months;
- (b) when the employee is on authorized lay-off for an additional twelve (12) calendar months to that specified in 9.2(b);

9.4 An Employee shall lose his/her seniority and shall be deemed to have severed his/her employment relationship:

- (a) when the employee is off the payroll more than twenty-four (24) calendar months due to an authorized layoff;
- (b) when the employee fails to report to work following an authorized leave of absence unless the employee has a reasonable explanation acceptable to the Employer;
- (c) when the employee is absent from work in excess of seven (7) consecutive calendar days or three (3) consecutive scheduled working days, whichever time frame is longer;
- (d) when the employee fails to report to work after a recall without the permission of the Employer;
- (e) when the employee is discharged and not re-instated;
- (f) when the employee resigns.



9.5 In the event an employee covered by this Agreement is transferred to a position outside the scope of this Agreement and at a later period returns to a position within the scope of this Agreement, the employee shall, subject to Clauses 9.3 and 9.4, retain the seniority which the employee held at the time of transfer, but shall not accumulate any additional seniority for the period during which the employee held the position outside the scope of the Agreement.

9.6 Seniority Lists

The Employer shall provide the Union with a seniority listing of all employees covered by this agreement and shall keep this list updated on a bi-annual (April 15<sup>th</sup> and October 15<sup>th</sup>) basis. Employees shall have access to the seniority listing from the Employer upon request. The list available to employees shall contain employee name, seniority points and substantive position title and work location.

Two lists shall be provided to the Union: one in alphabetical order, the other in order of seniority and each list shall contain the name, seniority, substantive position title and work location, home mailing address and employee number.

The Employer shall provide the Union with a hiring date list of all probationary employees on request as may be required.

## ARTICLE 10

### PROMOTIONS AND TRANSFERS

10.1 Promotions to Positions Not Falling Under this Agreement

Employees falling within the scope of the Agreement shall have the right to apply for any vacant or new position within the CUPE 503 inside/Outside bargaining unit in the same manner as employees falling under the scope of the CUPE 503 Inside/Outside bargaining unit, provided the employee submits an application and has the required qualifications for the vacant or new position. For this purpose seniority earned under this Agreement shall be recognized and if the employee is successful in his/her application shall also be transferred in full.

The employee's past record and ability to perform the work of the Employer shall be considered. The employee's absenteeism may be considered where appropriate.

## 10.2 Returning Staff

Where programs are offered on a recurring basis, returning staff from the previous session shall be given first right of refusal for available work on the same day(s), in the same program(s) and at the same location(s) as worked in the previous session. It is understood that there may be slight variations in the start and end times, length of shifts and/or program levels from the previous session. The Employer shall have the ability to limit the right of first refusal for returning staff in adult instructional programs and customer service representatives within the same facility. The Employer's ability to limit the right of first refusal for returning staff in adult instructional programs and customer service representatives within the same facility shall relate to customer complaints, lack of choice of multiple instructors in programming schedules or lack of available instructors/employees. In such circumstances, hours worked per instructor/employee shall not exceed 25% of the total hours available within a program schedule. The ability to limit the right of first refusal shall not be exercised in a manner that is arbitrary, discriminatory or in bad faith. Article 10.3 shall apply to fill these available hours.

## \*10.3 Additional Hours for Current or New Programs

- (a) Employees shall provide their availability for additional hours for current or new programs when the hours become available. Available existing staff shall have the right of refusal, by seniority, for additional hours in the following order, subject to (b) below:
  - (i) First, employees in the same position title who are currently working in the facility (e.g., Walter Baker Centre, etc.) or program (e.g., Special Needs, Skating School, etc.);
  - (ii) Second, all employees who are currently working in the same facility or program but in a different position title;
  - (iii) Finally, consider applicants in accordance with Article 10.4
- (b) The Employer shall have the ability to limit the right of first refusal for staff in adult instructional programs and customer service representatives within the same facility. The Employer's ability to limit the right of first refusal for staff in adult instructional programs and customer service representatives within the same facility shall

relate to customer complaints, lack of choice of multiple instructors/employees in programming schedules or lack of available instructors. In such circumstances, hours worked per instructor/employee shall not exceed 25% of the total hours available within a program schedule. The ability to limit the right of first refusal shall not be exercised in a manner that is arbitrary, discriminatory or in bad faith. These hours will be offered to the next most qualified senior employee in accordance with the order set out in (i), (ii) and (iii) above.

Employees must have the required qualifications, academic or otherwise, to work such additional hours.

The employee's past record and ability to perform the work of the Employer shall be considered. The employee's absenteeism may be considered where appropriate.

**\*10.4 Vacancies**

- (a) In the event that a vacancy exists after the application of 10.2 and 10.3 above, the Employer shall post vacancies for not less than five (5) working days. These vacancies shall be posted online.
- (b) Applicants shall submit an application to be considered for such vacancies. Selection of the employee shall be made by seniority in the following order, subject to (c) below:
  - (i) First, employees in the same position title working in a different facility;
  - (ii) Second, the employee who has the greatest seniority bargaining unit wide.
- (c) Employees must have the required qualifications, academic or otherwise, to work such additional hours.

The employee's past record and ability to perform the work of the Employer shall be considered. The employee's absenteeism may be considered where appropriate.

- (d) All vacancy notices shall contain the following information: job title, qualifications, experience and where possible the specific shift, salary range or wage rate as well as the work location at the time of the

posting. Such qualifications may be not established in an arbitrary or discriminatory manner.

- (e) Notwithstanding article 10.4(a) above, the Employee may, in its sole discretion, post vacancies for not less than five (5) working days simultaneously with article 10.3. The selection shall first be made in accordance with article 10.3 and then article 10.4

## ARTICLE 11

### **LAYOFF AND RECALL**

- 11.1 For the purposes of this Article, a lay-off shall be defined as a temporary cessation of employment instituted by the Employer because of lack of work, during which the employee is not paid, except due to the cancellation or suspension of a program/service or other external factors beyond the control of the Employer and except during normal annual facility maintenance which shall not exceed three (3) weeks per year and seasonal program breaks, excluding pools, which shall not exceed four (4) weeks per year, or on a permanent closing of a facility which results in the cessation of employment.

- 11.2 The Employer will notify employees one (1) week prior to a lay-off, provided that the employee has completed his/her probationary period. An employee who has not completed the probationary period will not be entitled to notice of lay-off under the terms of this Agreement.

Within the scope of this Agreement, no new employees will be hired until those employees who have been laid-off have been given an opportunity of re-employment subject to the conditions of recall set forth in this Agreement.

- 11.3 **Layoff and Recall Procedure**

- 11.3.1 In the event of a lay-off, employees shall be laid off in the reverse order of their seniority, within their own classification and Branch, provided the remaining employees have the required knowledge, ability and qualifications to do the job.

- 11.3.2 In the event of a layoff employees shall, where positions are available, be given the opportunity to be placed into a vacant position within the Branch from which they were laid off, provided employees meet the criteria outlined in Clause 10.3 and provided such positions are equal to or less than their present classification.
- 11.3.3 If not placed as per Clause 11.3.2, such employees shall be given an opportunity to bump the most junior employee within an equal or lower classification within the Branch from which they were laid off, provided the employee has the required knowledge, ability and qualifications to do the job. Employees so bumped may similarly exercise their rights as set out above.

In the event that the most junior employee within a Branch is bumped and has no opportunity to exercise a bump within his/her own Branch, that employee shall be entitled to exercise seniority to maintain employment in the Bargaining Unit by bumping the most junior employee within an equal or lower classification within the Bargaining Unit. The employee exercising the bump must have the required knowledge, ability and qualifications to do the job.

- 11.3.4 Employees on lay-off shall be recalled in the order of their seniority within their classification or facility or former program within their Branch, provided they have the required knowledge, ability and qualifications to do the job.
- 11.3.5 It is the responsibility of every employee to notify the Employer promptly of his/her most current address and telephone number. If an employee fails to make this notification to the Employer, the Employer shall not be responsible for the failure of notice of recall to reach the employee.
- 11.3.6 All layoff and recall notices shall be copied to the Union's office. For the purposes of this article, "Branch" refers to the organizational structure reporting to the first non-unionized level of management where the layoff occurs.

## ARTICLE 12

### **UNION REPRESENTATION**

- 12.1 In order to provide for an orderly and speedy procedure for the settling of grievances, the Employer agrees to recognize as stewards any employees appointed by the Union, and the Union shall notify the Employer in writing of the names of such stewards at the time of their appointment. Such lists shall be provided on an annual basis, January each year, to the Manager, Labour Relations. The Employer shall not be required to recognize any stewards until it has been so notified.
- 12.2 The Union recognizes that no steward shall leave work during working hours to perform his/her duties as a steward except in accordance with this Collective Agreement.
- 12.3 No steward shall leave his/her work as a steward without obtaining the permission of his/her full-time supervisor. Permission shall not be unreasonably withheld, but if withheld, the steward shall be permitted to contact the Union Office.
- 12.4 When requesting permission to leave his/her work during working hours to perform his/her duties as steward, the steward shall indicate the anticipated time of return and should it be necessary to revise the time of return, he/she shall notify his/her full-time supervisor. The steward shall report to his/her full-time supervisor upon his/her return to work.
- 12.5 There shall be approximately one steward appointed for every sixty (60) employees. The union will notify the employer in writing of the names of its stewards and/or representatives. The Union will advise promptly of any changes made to the list. The Employer shall not be required to recognize any stewards and/or representative until it has been so notified.
- 12.6 An employee shall have the right to have a Union Representative or Steward present at any discussion with management, security or supervisory personnel which the employee believes might be the basis of disciplinary action. Where a supervisor intends to interview an employee for disciplinary purposes, the supervisor shall so notify the employee in advance of the purpose of the interview in order that the employee may contact his/her Steward or Union Representative to be present at the interview. The Employer may suspend the employee with pay, pending the interview, in an emergency. The unavailability of a Union Representative or Steward shall not delay the meeting more than seventy-

two hours. The Employer may designate a Union Representative or Steward to attend if it becomes necessary to meet the 72-hour limit.

- 12.7 The Union recognizes that a steward shall not use such time away from his/her work except to perform his duties as a steward.

## ARTICLE 13

### **GRIEVANCE PROCEDURE**

- 13.1 For the purposes of this Agreement, a grievance is a complaint which has been reduced to writing respecting the meaning and/or application of the provisions of this Agreement and all matters pertaining thereto. A grievance may concern a difference arising between an employee and the Employer or the Union and the Employer.

13.2 **Complaint Step**

The Parties to this Agreement share a desire to adjust employee complaints as quickly as possible. An employee shall discuss his/her complaint with his/her immediate supervisor within twenty (20) days of the occurrence giving rise to the complaint, where possible, so as to afford the supervisor an opportunity to resolve the complaint. The employee may be accompanied by a representative of the Union when the complaint is being discussed with the supervisor.

In the case of complaints concerning harassment or discrimination, an employee shall discuss his/her complaint with his/her manager or supervisor. The employee may be accompanied by a representative of the Union when the complaint is being discussed.

- 13.3 It is agreed that an employee shall not file a grievance until he/she has discussed his/her complaint with his/her supervisor in accordance with Clause 13.2.
- 13.4 When an employee has presented his/her complaint to his/her supervisor and the complaint has not been resolved to his/her satisfaction within ten (10) days of the meeting, he/she may file a grievance with the Union Grievance Committee. The grievance must be signed and dated by the employee within thirty (30) days of the day on which he/she was notified or became aware of the incident giving rise to the grievance or within ten

(10) days of the receipt by him/her of his/her supervisor's reply to his/her complaint, whichever shall last occur.

**13.5**     Step 1

Where an employee has filed a grievance with the Union Grievance Committee, the Union may, within ten (10) days from the date thereof, present the grievance to the Manager or designate, with a copy to the Deputy City Solicitor, Litigation and Labour Relations. The Manager or designate, shall meet with the grievor and the Union representative within ten (10) days from the day on which it was received and date-stamped by his/her office and shall, within ten (10) days from the meeting, render his/her decision in writing.

**13.6**     If the Manager or designate:

- (i)    fails to meet the grievor and the Union representative; or
- (ii)   fails to render his/her decision to the grievor and the Union representative within the time prescribed in Clause 13.5, or
- (iii)  the decision is not acceptable to the grievor and the Union representative;

the Union Grievance Committee may forward a copy of the grievance to the General Manager or designate, with a copy to the Deputy City Solicitor, Litigation and Labour Relations, within thirty (30) days from the day on which the grievance was received and date-stamped by the office of the Manager or designate.

**\*13.7**     Step 2

The General Manager or designate shall, within twenty (20) days of the date the grievance was received and date-stamped in his/her office, meet with the grievor and the Union representative, and shall within ten (10) days of the meeting, notify the Union in writing of his/her decision with regard to the grievance.

**\*13.8**     In the event the decision of the General Manager or designate is not acceptable to the Union, the Union may notify the Deputy City Solicitor, Litigation and Labour Relations of the Union's desire to submit the grievance to arbitration for final disposition in accordance with the procedure for arbitration of grievances contained in this Agreement,



within twenty (20) days of the receipt and date-stamp by the Union office of the decision.

**13.9     Employer Grievance**

In the event that the Deputy City Solicitor, Litigation and Labour Relations or designate is unable to resolve a matter referred by the Employer to the Union Grievance Committee, the Deputy City Solicitor, Litigation and Labour Relations or designate may notify the Chair of the Union Grievance Committee within ten (10) days of the receipt and date-stamp by the office of the Deputy City Solicitor, Litigation and Labour Relations or designate, of the decision of the Chair of the Union Grievance Committee that the Employer desires to submit the grievance to arbitration for final disposition, in accordance with the procedure for arbitration of grievances contained in this Agreement.

**13.10    Discharge Grievance**

Where a grievance relates to the discharge of an employee, the grievance procedure shall start with the General Manager or designate with a copy to the Deputy City Solicitor, Litigation and Labour Relations in accordance with Step 2 (Clause 13.7).

**13.11    Policy Grievance**

Where a policy grievance is initiated by the Union, the grievance procedure shall start with the Deputy City Solicitor, Litigation and Labour Relations in accordance with Step 2 (Clause 13.7).

**13.12**   At any stage in the grievance procedure the grievor may be present and shall be represented by the Union in the presentation of their complaint or grievance.

**13.13**   The time limits expressed in this Article are working days and may only be extended by mutual agreement between the Union and the Deputy City Solicitor, Litigation and Labour Relations or designate.

## ARTICLE 14

### **ARBITRATION PROCEDURE**

- 14.1 Any dispute or grievance concerning the interpretation or alleged violation of this Agreement including any question as to whether a matter is arbitrable which having passed through the grievance procedure outlined in Article 13 still remains unresolved, may be submitted to arbitration. Either party to the Agreement desirous of exercising this provision shall give notice of intention to the other Party and at the same time appoint its member to the Board of Arbitration. The other Party shall, within a period of seven (7) working days, appoint its member to the Board of Arbitration. The two members thus appointed shall confer jointly in an endeavour to select a third member who shall be the Chair of the Board. The Parties may mutually agree to use a single arbitrator in lieu of a Board.
- 14.2 If within ten (10) working days the two (2) members have not reached agreement, the matter shall be referred to the Minister of Labour of the Province of Ontario who shall appoint a Chair. The decision of the Board of Arbitration shall be final and binding on both parties to the Agreement as well as upon the Employee or Employees involved in the dispute.
- 14.3 The Board of Arbitration or single Arbitrator shall not have any power to alter or change any provision in this agreement or to substitute any new provision for an existing provision nor to render any decision inconsistent with the terms and content of this Agreement.
- 14.4 Each Party shall bear the expenses of its own member and shall bear equally the expense of the Chair or the single Arbitrator and all other expenses of the arbitration.
- 14.5 In the case of an Employee who has been found to be unjustly suspended or discharged, he/she shall be reinstated and have all rights and benefits restored.
- 14.6 Nevertheless, in any situation where the Board of Arbitration or the single Arbitrator determines that there is cause for discipline, suspension or discharge, it shall have the power to modify any penalty imposed by the Employer and to take whatever other action is just and equitable in the circumstances.

14.7 List of Arbitrators

The Union and the Deputy City Solicitor, Litigation and Labour Relations shall, by mutual agreement, establish a list of "agreed to" arbitrators, who may be used as determined by the Parties sitting as single arbitrators or as members of Arbitration Boards as described in 14.1.

ARTICLE 15

**UNION SECURITY**

15.1 The Employer shall deduct from the pay cheque of present members of the Union and all future employees represented by the Union, all normal dues chargeable by the Union and shall remit the same to the Secretary-Treasurer of the Union bi-weekly. "Normal dues" shall not include any entrance fees or special assessments levied by the Union. Following the negotiation of a new Collective Agreement, the dues retroactively owed by members, if any, shall be deducted from the members' retroactive pay cheques and remitted to the Secretary-Treasurer of the Union.

\*15.2 The Employer shall supply the Union with an alphabetical order dues check-off list on a bi-weekly basis and the list shall include the following information: employees' names, personnel numbers, and dues paid during the preceding month and on a year-to-date basis.

\*15.3 The City will provide the Union:

- a) A monthly report containing members, who had their status changed during the previous month (e.g. retirements, resignations, terminations and new hires); and
- b) Upon request, a report containing current members' names, personnel numbers, addresses and job titles.

These reports are being provided further to the Union's obligation to discharge their representational duties under applicable legislation. It is understood that the Union will securely store and protect this information.

\*15.4 Upon request, the Employer shall supply the Union's secretary Treasurer with the dollar amount of the CUPE Local 503 bargaining

unit payroll, for the employees covered by this collective agreement, for all their paid regular hours including any paid leaves.

## ARTICLE 16

### **PERSONNEL FILES**

- 16.1 An Employee shall have the right upon sufficient notice to have access to his/her personnel file and shall have the right to respond in writing to any document contained therein. Such reply shall become part of the permanent record. With the written permission of the employee, a Union representative or Shop Steward shall also have the right to view an employee's personnel file.

#### **Discipline**

- 16.2 Any notice of disciplinary action which may have been placed on the personnel file of an employee shall be removed after not more than twenty-four (24) months has elapsed since the disciplinary action was taken provided that no further disciplinary action has been recorded.

Notwithstanding this Article, both parties acknowledge the Employer's obligations under Bill 168.

- 16.3 **Letters of Instruction and/or Expectation**

While the Employer may provide a written statement to counsel, communicate and identify or clarify expected behavior in performance of job duties to an employee in non-disciplinary letters of instruction and/or expectation, the Employer may not disguise discipline in the form of a letter of instruction and/or expectation. Such letters shall be removed after not more than twenty-four (24) months of employment have elapsed since the letter was delivered provided that no further related letters of instruction and/or expectation and/or disciplinary action have been recorded.

## ARTICLE 17

### **SALARIES AND WAGES**

- 17.1 The salaries and wages to be paid to employees covered by this Agreement shall be in accordance with the official schedule of salaries and wages of the Employer as agreed to by the Employer and the Union.
- 17.2 Employees, within this Bargaining Unit, shall be paid the rate of pay for the work being performed in accordance with the Schedule of Rates as set out in Appendix D. However, where an employee has been hired at a higher hourly rate of pay than that found in Appendix D due to, but not limited to, such matters as recruitment issues or market driven higher hourly rates of pay, the incumbent shall continue to receive that hourly rate and be entitled to all negotiated percentage increases.
- \*17.3 Employees are eligible for salary/wage increments in a particular classification after every 15 months, or until they reach the maximum of the pay grade. The normal effective date for the implementation of an employee's salary/wage increment within a pay range, shall be effective on the actual date on which the increment date falls.
- 17.4 The Employer may deny an increment to an employee if it is dissatisfied with the employee's performance. The reason for such a denial must be communicated to the employee in writing at least two (2) weeks, but not more than six (6) weeks before the date on which the increment is due.
- 17.5 Where an increment has been denied such increments shall be granted on any day prior to the employee's next increment date. The employee shall retain his/her increment date.
- 17.6 **Salary Protection on Downward Reclassification**
- When job duties have been revised in respect to a job or type of job such that the job or type of job has been reclassified downwards, the employee(s) (present incumbents only) shall continue to receive the rate of pay of the job or type of job applicable prior to the downward classification, and shall receive any negotiated increases.
- 17.7 Salaries and wages as set forth in this Agreement shall be effective on the actual date.

## ARTICLE 18

### **OCCUPATIONAL HEALTH AND SAFETY**

- 18.1 Employees falling within the scope of this Agreement shall be governed by the provisions of the Ontario Occupational Health and Safety Act.
- 18.2 The Employer and the Union shall endeavour to provide a safe and healthy environment for employees through the Recreation, Cultural and Facility Services Joint Occupational Health and Safety Committees and the Community Funding and Arts Occupational Health and Safety Committees.
- 18.3 The Recreation, Cultural and Facility Services Joint Occupational Health and Safety Committees and Community Funding and Arts Occupational Health and Safety Committees shall review such training and education programs on an ongoing basis to ensure that they are satisfactory.
- 18.4 The Employer shall provide WHMIS training to its employees to ensure that they are aware of and engage in safe work practices to minimize the risk of occupational injury and illness.

## ARTICLE 19

### **SUMMER EMPLOYMENT**

- 19.1 Employees falling under the scope of this Agreement who wish to apply for employment with the Employer's Summer Student Employment Program must make written application in accordance with the published deadlines.
- 19.2 The Employer shall give first consideration for employment during the summer school vacation to employees falling within the scope of this Agreement and shall endeavour to do so in accordance with their seniority.
- 19.3 Employees who fail to make a timely application will be considered should there be no timely applicants who are qualified.

- 19.4 If the Employer anticipates that there may be a reduction in the number of Bargaining Unit employees, it shall meet with the Union to discuss means and methods to minimize the impact of such reductions.

## ARTICLE 20

### **JOB DESCRIPTIONS AND CLASSIFICATIONS**

- 20.1 The Joint Job Evaluation/Pay Equity program as agreed upon between the Parties and as set out in the Joint Job Evaluation/Pay Equity Memorandum of Agreement, shall govern all matters referred to therein, and is not subject to interest arbitration.
- 20.2 A review of a Job Rating may be requested, where there has been a change in duties, and/or responsibilities, and/or job requirement, or where there is a new and unique permanent or temporary job. Such reviews are not subject to the grievance and arbitration process set out in Articles 13 and 14, but instead are handled in accordance with the Joint Job Evaluation/Pay Equity Memorandum of Agreement.

## ARTICLE 21

### **ACTING PAY**

- 21.1 When an employee has been directed by his/her Manager to temporarily perform a majority of the duties of a wage position having a greater hourly rate than the employee's hourly rate, the employee shall be entitled to the hourly rate including premiums of the position in which the employee is acting.

## ARTICLE 22

### **AUTOMOBILE EXPENSES**

- \*22.1 The Employer agrees to reimburse individuals who are authorized by the Employer to use their private vehicles on city business for the cost of parking, as well as for any kilometers driven on the Employer's business

at a rate of 54 cents per kilometer (Effective January 1, 2021 increase from \$0.54/km to \$0.55/km and effective January 1, 2022 increase from \$0.55/km to \$0.56/km).

- 22.2 The Employer shall reimburse employees for reasonable travel expenses while travelling on City business, provided such travel expenses have been pre-approved by the appropriate representative of the Employer.

## ARTICLE 23

### **LEGAL PROTECTION**

- 23.1 The Employer agrees to provide legal protection for employees in those situations arising directly from the responsible discharge of official duties by the employee or resulting from the carrying out of an official order or orders.

## ARTICLE 24

### **PROVISION OF UNIFORMS/PERSONAL EQUIPMENT**

- 24.1 Where a uniform/personal equipment is issued by the Employer and is required for the carrying out of duties, the Employer shall provide one (1) issue per year unless additional issues are deemed necessary by the Employer. Employees are responsible for maintaining and cleaning uniforms/personal equipment on a regular basis.
- 24.2 The Employer agrees to provide hats/caps and/or t-shirts where required for protection and/or identification.

## ARTICLE 25

### **CASH IN LIEU OF BENEFITS**

- 25.1 Upon completion of the probationary period or after two years of continuous service whichever first occurs, employees shall receive 12%



added on to their hourly rate for all paid hours in lieu of the following benefits:

- (i) Dental Insurance
- (ii) Long Term Disability Insurance
- (iii) Life Insurance
- (iv) Extended Health Care Insurance
- (v) Vision Care Insurance
- (vi) Semi-Private Hospitalization Coverage
- (vi) Income Replacement Coverage/Sick Leave
- (vii) Statutory and Declared Holiday Pay

**\*25.2 Employees Working Beyond Age Sixty-Five (65)**

- (a) Upon completion of the probationary period or after two years of continuous service whichever first occurs, employees working beyond the age of sixty-five (65) shall receive 6% added on their hourly rate for all paid hours in lieu of the following benefits:

- (i) Dental Insurance
- (ii) Long Term Disability Insurance
- (iii) Life Insurance
- (iv) Extended Health Care Insurance
- (v) Vision Care Insurance
- (vi) Semi-Private Hospitalization Coverage
- (vi) Income Replacement Coverage/Sick Leave
- (vii) Statutory and Declared Holiday Pay

- (b) Grandfathered Entitlement

It is agreed that employees over the age of sixty-five (65) as of April 30, 2007 will continue to receive 12% added on to their hourly rate for all paid hours in lieu of benefits as defined in paragraph 1 above. This payment will continue while they remain in the position they were holding on May 1, 2007 or until the collective agreement language covering money in lieu of benefits entitlements is changed.

## ARTICLE 26

### **UNION/MANAGEMENT CONSULTATION COMMITTEE (UMCC)**

- 26.1 A committee known as the Union/Management Consultation Committee shall consist of two (2) representatives from the Union and two (2) representatives from the Employer. The committee structure may be amended as required and agreed upon between the Parties.
- 26.2 The Committee shall meet twice a year (i.e., January, June). Either Party may formally request that a meeting of the Committee be held and the meeting shall be convened within seven (7) working days.
- 26.3 The purpose of such meetings shall be to discuss issues and make recommendations relating to the workplace which affect either or both of the Parties.

## ARTICLE 27

### **DURATION OF AGREEMENT**

- \* 27.1 This Agreement shall remain in force and effect from January 1, 2020 to December 31, 2024, and thereafter from year to year.
- 27.2 Should either Party to the Agreement wish to seek amendments to or modification of the Agreement and negotiate a new Agreement, it shall give notice to the other Party not later than thirty (30) days before the expiration of the Agreement.
- 27.3 Within thirty (30) days of receipt of the aforementioned notice the Parties shall meet for the purpose of considering the proposed amendments or terms of the new Agreement.

## ARTICLE 28

### **ARBITRATION RESPECTING AMENDMENTS TO THE AGREEMENT OR TERMS OF A NEW AGREEMENT**

- 28.1 If by January 31st following notification of the desire to seek amendments or a new agreement, the Parties have failed to reach a satisfactory agreement, the Parties may mutually agree to request the Minister of Labour of the Province of Ontario to provide the services of an Officer of

Conciliation. Failing this, or in the event that no agreement is reached, either Party may demand that matters still in disagreement be submitted to arbitration and shall give notice in writing to the other Party detailing the points still at issue.

- 28.2 The Board of Arbitration shall consist of three members to be appointed within thirty (30) days of the demand for arbitration and shall consist of one (1) member appointed by the Employer and one (1) member appointed by the Union, who, within seven (7) days of their appointment, shall get together for the purpose of selecting the third member who shall act as Chair.
- 28.3 In the event of disagreement and a selection not being made within seven (7) days after the date on which the two members first meet, either of the members may on not less than two (2) days' notice in writing to the other member, apply to the Minister of Labour of the Province of Ontario to appoint a Chair.
- 28.4 The decision of the Board of Arbitration shall be final and binding on both Parties.
- 28.5 The Parties shall each bear the expenses of its own arbitrator, and shall bear equally the expense of the Chair and all other expenses of the arbitration.

SIGNED AT OTTAWA, ONTARIO, THIS 4 DAY OF March 2024.

**THE CITY OF OTTAWA**

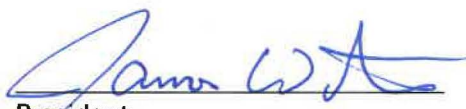
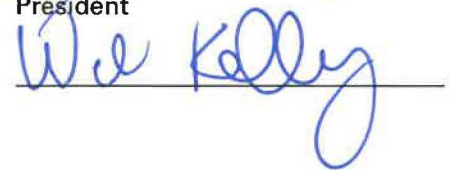
  
\_\_\_\_\_  
Mayor

  
\_\_\_\_\_  
City Clerk

_____	_____
_____	_____
_____	_____

**THE OTTAWA-CARLETON PUBLIC EMPLOYEES UNION  
LOCAL 503 CUPE**

RESPECTING SPECIFIC PART-TIME EMPLOYEES WITHIN THE RECREATION, CULTURAL  
AND FACILITY SERVICES DEPARTMENT (RECREATION AND CULTURE)

  
\_\_\_\_\_  
President  
  
\_\_\_\_\_  
\_\_\_\_\_

  
\_\_\_\_\_  
CUPE 503 Staff Representative  
\_\_\_\_\_  
\_\_\_\_\_

## APPENDIX A

### **SENIORITY CALCULATIONS**

#### Day 1 Seniority List (as of January 1, 2001)

##### Part-Time Employees

- Length of service x 1095 = points for seniority ranking
- Date of hire with the predecessor employer will be used to determine the length of service

## APPENDIX B

### **DEFINITIONS FOR THE PURPOSES OF THIS AGREEMENT**

**Service:** No employee shall be deemed to have ceased to be continually employed by reason only of being absent from work on statutory or declared holidays, on parts of regular working days, or on any leave duly authorized under the provisions of this Agreement or because of any period of non-employment lasting less than six (6) calendar months. Effective January 1, 2023, no employee shall be deemed to have ceased to be continually employed by reason only of being absent from work on statutory or declared holidays, on parts of regular working days, or when on any leave duly authorized under the provisions of this Agreement or because of any period of non-employment lasting less than four (4) calendar months.

\*APPENDIX C

**JOB TITLES**

Band	Job Titles
002	Attendant, Recreation & Culture
003	Service Representative I
004	Nil
005	Attendant, Cardio/Weight Room * Farm Hand Helper Program Leader, Aquatics Program Leader, Arts Program Leader, Recreation Program Leader, Special Needs Program Leader, Sports Public Skating Attendant
006	Customer Service Representative 2
007	Coordinator, Recreation & Culture Activities Counsellor, Special Needs Integration Coordinator, Special Needs Recreation Coordinator, Special Needs
008	Nil
009	Lifeguard
010	Nil
011	Lifeguard/Instructor, Head Operator, Electronic Timing System (Aquatics) *
12A	House Facilitator Instructor, Introductory Arts Specialist, Arts Specialist, Collections Specialist, Heritage Specialist, Introductory Sport Supervisor, Box Office Supervisor, Recreation Program Supervisor, Volunteer Program, Theatre

	Youth & Child Care Worker, Special Needs
12B	Coordinator, PRCS Logistics * Instructor, Advanced Aquatic Program Instructor, Fitness Instructor, Intermediate Arts Instructor, Special Needs Program Specialist, Arts Specialist, Collections Conservation Specialist, Heritage Programming Specialist, Intermediate Sport Specialist, Therapeutic Recreation Supervisor, Aquatics Trainer, Personal Fitness
12C	Instructor, Advanced Arts Instructor, Aquafitness Instructor, Specialized Fitness Program Admin, Collections Conservation Program Administrator, Arts Program Administrator, Public Art RPN, Special Needs Specialist, Advanced Sport
013	Instructor, Aquatics

**Note:** Job bands of jobs and positions titles listed above are subject to change through the Job Evaluation process.

\* Pending formal rating

Effective December 31, 2021

## JOB TITLES

Pay Band	Job Key	Job Title
1	10027392	Attendant, Recreation & Culture
	10027393	Service Representative I
	10106991	Assistant, Recreation Facility & Program*



<b>2</b>	10027394	Program Leader, Recreation
	10027395	Program Leader, Arts
	10027396	Program Leader, Inclusive Recreation
	10027398	Program Leader, Sports
	10060307	Public Skating Attendant Cardio/Weight Room
	10102329	Attendant*
	10027400	Customer Service Representative 2
<b>3</b>	10027401	Coord, Recreation & Culture Activities
	10027402	Recreation Coord, Inclusive Recreation Counselor, Inclusive
	10027403	Recreation
<b>4</b>	10027407	Lifeguard
	10114419	Movie Screen Operator
<b>5</b>		N/A
<b>6</b>	10027409	Specialist, Introductory Sport
	10027413	Instructor, Introductory Arts
	10027414	Specialist, Collections
	10027415	Specialist, Heritage
	10027416	Specialist, Arts Supervisor, Recreation
	10027417	Program
	10027419	House Facilitator
	10027420	Supervisor, Box Office
	10027422	Youth & Child Care Worker, Inclusive Rec
	10109844	PRCS Training Instructor*
<b>7</b>	10027448	Instructor, Aquatics
<b>8</b>	10027408	Lifeguard/Instructor, Head
	10107920	Electronic Timing System Operator (Aqua)*
<b>A</b>	10027423	Specialist, Intermediate Sport
	10027424	Instructor, Intermediate Arts
	10027425	Specialist, Collections Conservation
	10027426	Specialist, Heritage Programming
	10027427	Trainer, Personal Fitness
	10027428	Program Specialist, Arts
	10027432	Specialist, Therapeutic Recreation
	10027433	Instructor, Inclusive Recreation
	10027434	Instructor, Advanced Aquatic Program
	10027435	Instructor, Fitness
	10027436	Supervisor, Aquatics
	10109845	PRCS Advanced Training Instructor*
	10111759	PRCS Logistics Coordinator
	10120421	Aquafitness Instructor
<b>B</b>	10027438	Specialist, Advanced Sport
	10027439	Instructor, Advanced Arts
	10027440	Prg Admin, Collections Conservation

10027442	Program Administrator, Arts
10027443	Instructor, Specialized Fitness
10027444	Program Administrator, Public Art
10027446	Specialized Aquafitness Instructor
10027447	RPN, Inclusive Recreation

Note: Pay bands of jobs and job titles list above are subject to change through the Job Evaluation process

\* Pending formal rating

\*APPENDIX D

**HOURLY RATES OF PAY**

**PART-TIME RECREATION & CULTURE PAY SCHEDULE**

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>1.80%</b>				
<b>EFFECTIVE JANUARY 1, 2020</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>				
<b>2</b>		\$14.537	\$14.537	\$14.537
<b>3</b>		\$14.537	\$14.537	\$14.537
<b>4</b>	\$14.537	\$14.537	\$14.537	\$14.537
<b>5</b>	\$14.537	\$14.537	\$14.537	\$14.537
<b>6</b>	\$14.537	\$14.537	\$14.742	\$15.083
<b>7</b>	\$14.537	\$14.925	\$15.315	\$15.643
<b>8</b>	\$15.098	\$15.473	\$15.896	\$16.300
<b>9</b>	\$15.691	\$16.084	\$16.503	\$16.926
<b>10</b>	\$16.300	\$16.722	\$17.160	\$17.631
<b>11</b>	\$21.170	\$21.765	\$22.344	\$22.889
<b>12</b>				
Specialized Instructor A	\$17.704	\$18.501	\$19.626	\$20.871
Specialized Instructor B	\$20.346	\$21.829	\$25.918	\$29.711
Specialized Instructor C	\$28.791	\$31.429	\$36.068	\$38.580
<b>13</b>	\$19.611	\$20.093	\$20.625	\$21.157

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>1.50%</b>				
<b>EFFECTIVE JANUARY 1, 2021</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>				
<b>2</b>		\$14.755	\$14.755	\$14.755
<b>3</b>		\$14.755	\$14.755	\$14.755
<b>4</b>	\$14.755	\$14.755	\$14.755	\$14.755
<b>5</b>	\$14.755	\$14.755	\$14.755	\$14.755
<b>6</b>	\$14.755	\$14.755	\$14.963	\$15.309
<b>7</b>	\$14.755	\$15.149	\$15.545	\$15.878
<b>8</b>	\$15.324	\$15.705	\$16.134	\$16.545
<b>9</b>	\$15.926	\$16.325	\$16.751	\$17.180
<b>10</b>	\$16.545	\$16.973	\$17.417	\$17.895
<b>11</b>	\$21.488	\$22.091	\$22.679	\$23.232
<b>12</b>				
Specialized Instructor A	\$17.970	\$18.779	\$19.920	\$21.184
Specialized Instructor B	\$20.651	\$22.156	\$26.307	\$30.157
Specialized Instructor C	\$29.223	\$31.900	\$36.609	\$39.159
<b>13</b>	\$19.905	\$20.394	\$20.934	\$21.474

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>EFFECTIVE DECEMBER 31, 2021</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>			\$15.000	\$15.309
<b>2</b>	\$15.000	\$15.149	\$15.545	\$15.878
<b>3</b>	\$15.324	\$15.705	\$16.134	\$16.545
<b>4</b>	\$15.926	\$16.325	\$16.751	\$17.180
<b>5</b>	\$16.545	\$16.973	\$17.417	\$17.895
<b>6</b>	\$17.970	\$18.779	\$19.920	\$21.184
<b>7</b>	\$19.905	\$20.394	\$20.934	\$21.474
<b>8</b>	\$21.488	\$22.091	\$22.679	\$23.232
<b>A</b>	\$20.651	\$22.156	\$26.307	\$30.157
<b>B</b>	\$29.223	\$31.900	\$36.609	\$39.159

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>1.75%</b>				
<b>EFFECTIVE JANUARY 1, 2022</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>			\$15.263	\$15.577
<b>2</b>	\$15.263	\$15.414	\$15.817	\$16.156
<b>3</b>	\$15.592	\$15.980	\$16.416	\$16.835
<b>4</b>	\$16.205	\$16.611	\$17.044	\$17.481
<b>5</b>	\$16.835	\$17.270	\$17.722	\$18.208
<b>6</b>	\$18.284	\$19.108	\$20.269	\$21.555
<b>7</b>	\$20.253	\$20.751	\$21.300	\$21.850
<b>8</b>	\$21.864	\$22.478	\$23.076	\$23.639
<b>A</b>	\$21.012	\$22.544	\$26.767	\$30.685
<b>B</b>	\$29.734	\$32.458	\$37.250	\$39.844

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>EFFECTIVE OCTOBER 1, 2022</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>			\$15.500	\$15.818
<b>2</b>	\$15.500	\$15.653	\$16.062	\$16.406
<b>3</b>	\$15.834	\$16.228	\$16.670	\$17.096
<b>4</b>	\$16.456	\$16.868	\$17.308	\$17.752
<b>5</b>	\$17.096	\$17.538	\$17.997	\$18.490
<b>6</b>	\$18.567	\$19.404	\$20.583	\$21.889
<b>7</b>	\$20.567	\$21.073	\$21.630	\$22.189
<b>8</b>	\$22.203	\$22.826	\$23.434	\$24.005
<b>A</b>	\$21.338	\$22.893	\$27.182	\$31.161
<b>B</b>	\$30.195	\$32.961	\$37.827	\$40.462

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>1.80%</b>				
<b>EFFECTIVE January 1, 2023</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>			\$15.779	\$16.103
<b>2</b>	\$15.779	\$15.935	\$16.351	\$16.701
<b>3</b>	\$16.119	\$16.520	\$16.970	\$17.404
<b>4</b>	\$16.752	\$17.172	\$17.620	\$18.072
<b>5</b>	\$17.404	\$17.854	\$18.321	\$18.823
<b>6</b>	\$18.901	\$19.753	\$20.953	\$22.283
<b>7</b>	\$20.937	\$21.452	\$22.019	\$22.588
<b>8</b>	\$22.603	\$23.237	\$23.856	\$24.437
<b>A</b>	\$21.722	\$23.305	\$27.671	\$31.722
<b>B</b>	\$30.739	\$33.554	\$38.508	\$41.190

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>EFFECTIVE October 1, 2023</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>			\$16.550	\$16.890
<b>2</b>	\$16.550	\$16.714	\$17.150	\$17.517
<b>3</b>	\$16.907	\$17.327	\$17.799	\$18.254
<b>4</b>	\$17.571	\$18.011	\$18.481	\$18.955
<b>5</b>	\$18.254	\$18.726	\$19.216	\$19.743
<b>6</b>	\$19.825	\$20.718	\$21.977	\$23.372
<b>7</b>	\$21.960	\$22.500	\$23.095	\$23.692
<b>8</b>	\$23.707	\$24.372	\$25.022	\$25.631
<b>A</b>	\$22.783	\$24.444	\$29.023	\$33.272
<b>B</b>	\$32.241	\$35.193	\$40.390	\$43.203

<b>PART TIME RECREATION &amp; CULTURE SALARY SCHEDULE</b>				
<b>CITY OF OTTAWA</b>				
<b>2.00%</b>				
<b>EFFECTIVE January 1, 2024</b>				
<b>Band</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>1</b>			\$16.881	\$17.228
<b>2</b>	\$16.881	\$17.048	\$17.493	\$17.867
<b>3</b>	\$17.245	\$17.674	\$18.155	\$18.619
<b>4</b>	\$17.922	\$18.371	\$18.851	\$19.334
<b>5</b>	\$18.619	\$19.101	\$19.600	\$20.138
<b>6</b>	\$20.222	\$21.132	\$22.417	\$23.839
<b>7</b>	\$22.399	\$22.950	\$23.557	\$24.166
<b>8</b>	\$24.181	\$24.859	\$25.522	\$26.144
<b>A</b>	\$23.239	\$24.933	\$29.603	\$33.937
<b>B</b>	\$32.886	\$35.897	\$41.198	\$44.067

**LETTER OF UNDERSTANDING #1**

**ALTERNATE DISPUTE RESOLUTION**

**BETWEEN  
CITY OF OTTAWA**

**AND**

**OTTAWA-CARLETON PUBLIC EMPLOYEES UNION LOCAL 503 CUPE**

The Parties agree that the expeditious resolution of workplace disputes is mutually beneficial. As a result, the Parties have initiated a trial process to hold pre-arbitration meetings on a regular basis. As well, the Parties have set up a trial Mediation/Arbitration process. The parties will meet on a regular ongoing basis to evaluate the success of these trial processes. The Parties further commit to working in good faith toward Alternative Dispute Resolution processes in an effort to resolve grievances referred to arbitration under Article 14 of the Collective Agreement within a maximum of one year from the date of that referral.

Effective March 16, 2023



**\*LETTER OF UNDERSTANDING #2**

**EXCEPTIONS TO MAXIMUM OF 24 HOURS PER WEEK**

**BETWEEN**

**CITY OF OTTAWA**

**AND**

**OTTAWA-CARLETON PUBLIC EMPLOYEES UNION LOCAL 503 CUPE**

1. The parties agree that normally employees within the bargaining unit are not employed for more than an average of twenty-four (24) hours per week in any given job within the bargaining unit. However, the Parties agree that at the discretion of the Employer, employees within this bargaining unit may work more than twenty-four (24) hours per week in any given job within the bargaining unit under the following circumstances:
  - (a) To cover-off unforeseen staffing shortages or replacement situations for a reasonable period of time within a program season.
  - (b) To cover off increased workload for year-round positions during the summer period (April 1<sup>st</sup> to September 7<sup>th</sup>).
  - (c) To cover staffing needs during the museum operations period (extended until the end of December).
  - (d) To cover staffing needs for certain programs that are not offered throughout the calendar year, but may require that employees work more than twenty-four (24) hours per week, but less than thirty-five (35) hours per week.
  - (e) Where deemed operationally required in order to maintain continuity of programs or service offerings for a reasonable period of time within a program season.
2. It is understood that hours worked under the circumstances described within paragraph 1 (a), (b), (c), (d) and (e) above may be in more than one job.
3. Under the circumstances outlined in paragraph 1 (a), (b), (c) and (e) employees can be scheduled up to thirty-two (32) hours per week.

4. It is recognized that this Collective Agreement pertains to a part-time bargaining unit, and as such the Parties agree that employees who work more than twenty-four (24) hours per week under the above circumstances are not considered to be full-time employees.
5. It is recognized that being scheduled for greater than 24 hours per week for those circumstances under paragraph 1 is subject to the Employer discretion and is not an employee right. Employees shall not have "first right of refusal" for hours worked under this Letter of Understanding.
6. The Employer will provide the Union with a report identifying employees who work on an average more than thirty-two (32) hours in any given job, on a quarterly basis. This report will show the total hours by job worked by the employee in the quarterly period.

Effective March 16, 2023

**\*LETTER OF UNDERSTANDING #3**

**YEAR-ROUND POSITION TITLES**

**BETWEEN**

**CITY OF OTTAWA**

**AND**

**OTTAWA-CARLETON PUBLIC EMPLOYEES UNION LOCAL 503 CUPE**

Year-round positions within the Part-time Recreation and Culture bargaining unit include but are not limited to the following position titles:

1. Recreation and Culture Supervisor
2. Instructor, Aquafitness
3. Instructor, Personal Fitness
4. Facility Attendant
5. Service Representative I
6. Service Representative II

It is further understood that if either party should wish to expand the list, and if a party disagrees with the other's proposal, the party who seeks the change is free to take the issue to arbitration pursuant to Article 14.

Awarded March 16, 2023

**\*LETTER OF UNDERSTANDING #4**

**MARKET DRIVEN RATES OF PAY**

**BETWEEN  
CITY OF OTTAWA**

**AND**

**OTTAWA-CARLETON PUBLIC EMPLOYEES UNION LOCAL 503 CUPE**

It is recognized that at certain times Specialty Instructors classifications with unique expertise are needed to meet staffing requirements. It is understood that the Employer may assign such an employee a rate of pay in excess of existing pay rates. The Employer will notify the Union on an annual basis of such cases and associated rates of pay.

Specialized instructor classifications are listed in Appendix C.

Awarded March 16, 2023

**\*LETTER OF UNDERSTANDING #5**

**BETWEEN  
THE CITY OF OTTAWA**

**AND**

**OTTAWA-CARLETON PUBLIC EMPLOYEES UNION, LOCAL 503**

**Reciprocal Seniority Agreement between the Inside/Outside Bargaining Unit and the Part-Time Recreation and Culture Bargaining Unit**

1. Employees falling within the scope to the Inside/Outside bargaining unit shall have the right to apply for vacancies posted in accordance with article 10.4 of the Part Time Recreation and Culture collective agreement. These employees shall be considered in the same manner as employees falling under the scope of the Part Time Recreation and Culture collective agreement, provided the employee submits an application and has the required qualifications for the vacant or new position. For this purpose seniority earned under the Inside/Outside agreement shall be recognized and if the employee is successful in his/her application, shall be transferred in full.
2. The transfer of seniority points will apply when an employee moves directly from the Inside/Outside bargaining unit to the Part Time bargaining unit for a permanent position. Effective the start date of their new position into the Part Time Recreation and Culture bargaining unit, their Inside/Outside seniority will be transferred and joined with any existing seniority points from the Part Time bargaining unit they may have previously accrued.
3. The transfer of seniority points will apply when an employee moves directly from the Part Time bargaining unit to the Inside/Outside bargaining unit for a temporary, permanent or acting position. Effective the start date of their new position into the Inside/Outside bargaining unit, their Part-time Recreation and Culture seniority will be transferred and joined with any existing seniority points from the Inside/Outside bargaining unit they may have previously accrued.

Effective September 16, 2023, the transfer of seniority points will apply when an employee moves directly from the Part Time bargaining unit to the Inside/Outside bargaining unit for a casual, temporary, permanent or acting position. Effective the start date of their new temporary, permanent or acting

position into the Inside/Outside bargaining unit, and for new casual positions upon completing 976 hours worked with the City, their Part-time Recreation and Culture seniority will be transferred and joined with any existing seniority points from the Inside/Outside bargaining unit they may have previously accrued.

4. Following a staffing movement as outlined in this Letter of Understanding, from Inside/Outside bargaining unit to Part Time Recreation and Culture bargaining unit or from Part Time Recreation and Culture bargaining unit to Inside/Outside bargaining unit where the seniority points are transferred and where applicable joined, any seniority points accumulated under either the Inside/Outside bargaining unit or Part Time Recreation and Culture bargaining unit will be retained and transferred with the employee for any staffing movements thereafter between Inside/Outside bargaining unit or Part Time Recreation and Culture bargaining unit.
5. The transferring and joining of seniority points will only be initiated by a staffing movement as described above and until such staffing movement occurs article 10.6 of the Inside/Outside collective agreement and article 9.5 of the Part Time Recreation and Culture collective agreement continue to apply. It is understood that for the purpose of this Letter of Understanding, a rehire will not constitute a staffing movement.
6. In the event of a conflict between this Letter of Understanding and either the Part Time Recreation and Culture or Inside/Outside collective agreement, this Letter of Understanding will prevail.

Awarded March 16, 2023

## MEMORANDUM OF AGREEMENT

### **RE: JOINT JOB EVALUATION/PAY EQUITY PROGRAM**

The Parties agree that the following documents represent the agreements between the Employer and the Union for the administration of the Joint Job Evaluation/Pay Equity Program for the CUPE Local 503 Part-time Recreation and Culture bargaining unit:

1. Memorandum of Agreement between the Ottawa-Carleton Public Employees' Union, CUPE Local 503 and the Corporation of the City of Ottawa (referenced as "Terms of Settlement" concerning the internal equity and evaluation of all jobs for the Part-Time Recreation and Culture bargaining unit) – Signed 30 November 1999.
2. Pay Equity Plan between the City of Ottawa and the Canadian Union of Public Employees, CUPE Local 503 respecting Part-time Employees of Community Services (Recreation and Culture) – Signed 15 December 1999.
3. Job Evaluation Manual CUPE Local 503 Recreation Part-time – Dated February 1992; and Approved Wording for Changes to the Safety of Others Factor and the Working Conditions and Environment Factor – Dated 21 August 1995.
4. Memorandum of Understanding on the Maintenance Procedure – Joint Job Evaluation Program between the Corporation of the City of Ottawa and the Canadian Union of Public Employees, Local 503, CUPE – Signed 23 September 1991 (this document includes Definition of Terms; Rating Team Roles and Responsibilities; the Appeal Process; Maintenance of Job Evaluation Descriptions and Ratings; Basis for a Rating Review and Associated Procedures; the Referee Procedure, etc.).
5. Manual of Maintenance Procedures – Dated January 1992.
6. City of Ottawa/CUPE Local 503 Employee/Employer Job Evaluation Request for Review form.

The above-mentioned documents are attached for the information of the Parties.

Effective March 16, 2023

